

**POSTAL ADDRESS & CONTACT DETAILS:**

VISASMART TS LTD  
FALCON HOUSE, 19 DEER PARK ROAD  
WIMBLEDON, LONDON  
SW19 3UX  
PHONE: 02045139940  
EMAIL: admin@visasmart.co.uk



**2nd PASSPORT APPLICATION PACK**

Please supply this form, fully completed (typed or by hand), with all documents in the checklist below. Failure to provide any of the documents will result in a delay to your application. All forms must be printed and signed.

If you are sending multiple applications at the same time and the return address is the same for all applicants, you only need to provide one request form per party.

**1. CHECKLIST OF DOCUMENTS YOU MUST SEND**

**ORIGINAL PRIMARY PASSPORT.**

**APPLICATION** - the application is completed online, which we will complete on your behalf. If the address, phone or email details provided on this order form are not the applicant's, please provide on a separate page.

**PASSPORT SIZE PHOTO (sent electronically with your order details).**

**ORIGINAL COMPANY LETTER** – An originally signed company letter confirming the need for a 2nd passport with an itinerary of travel for the next 3-6 months.

**FOR THE RENEWAL OF A CURRENT 2ND PASSPORT** – supply the passport to be renewed & the 2nd passport. See notes below if both passports cannot be sent.

Please tell us if you have used any other names

**2. SERVICE OPTIONS**

**JK 2nd PASSPORT RENEWAL STANDARD SERVICE (passport fee £178.00 + our service fee £120.00 VAT inclusive)**

**UK 2nd PASSPORT RENEWAL STANDARD SERVICE (Passport fee £178.00 + our service fee £120.00 VAT inclusive)**

**3. RETURN OPTIONS**

Passports are returned directly by the Passport Office

**4. CONTACT DETAILS & RETURN ADDRESS**

APPLICANT NAME

NAME OF CONTACT - for your security, we will only correspond with the named party on this form regarding the application

CONTACT PHONE & EMAIL

RETURN ADDRESS

**5. DECLARATION**

I CONFIRM ACCEPTANCE OF THE TERMS & CONDITIONS AS WELL AS THE PRIVACY POLICY FOR VISASMART TRAVEL SOLUTIONS LTD. I ACKNOWLEDGE THAT NO GUARANTEE CAN BE PROVIDED AND THAT THE DECISION RESTS WITH THE GOVERNING BODY BEING APPLIED.

SIGNATURE

DATE

## INFORMATION FOR THE PASSPORT RENEWAL SERVICE

All passport services require us to pre-book an appointment to attend on your behalf. Please note that we can attend the London office only. Appointment times are subject to availability at the Passport Office in London and cannot be guaranteed.

To apply at the Passport Office, you must be currently be in the UK. Those residing abroad, must apply for an Overseas British passport.

Standard services: Processing time is 1 week from the date of the booked appointment. The new book will be mailed to the address placed on the application form directly from the Passport Office within 1 week of the appointment.

If you are applying for a first time 2nd passport but have had a 2nd passport in the past which has expired or not cancelled, your application will be refused. You must apply for a renewal & supply the old passport. If this is not in your possession, you must record the passport as being lost or stolen online before you make an application.

If you have recorded a passport as lost or stolen within the last 3 years, you may be required to attend an interview. If you have recorded more than one passport as lost or stolen in the last 3 years, you will be required to apply in person.

Kindly note that we cannot apply for dual nationals - these applications must be applied for in person.

if you can not supply the original primary book with your application, you must supply a colour copy of every page & the company letter must state why the primary passport cannot be supplied.

When your documents have been received, we will check that they are correct before contacting you (via the email address provided) to confirm receipt and provide your invoice. If you prefer to send your cheque or postal order with your documents, you can, however we request that no payment is made before we can check that everything is in order.

Payments can be made by PayPal, Bank Transfer, cheque or postal order. Please note that we do not begin to process your request until your payment has been made. All fees are per person.

When you receive the email to confirm when your documents have been received, it will contain your unique reference number. For all queries during your process, you must quote this reference number or we will not be able to provide information. This is to protect your security. We will only email with additional instruction or to confirm the return details for your passport. You must check your documents on receipt & advise immediately if there are any queries.

You will only receive email updates if there are any delays.

For our terms and conditions, please see our website, [www.visasmart.co.uk](http://www.visasmart.co.uk). By using our services, you are agreeing to those terms.

Return methods carry their own terms and conditions. It is your own responsibility to view them on the respective service sites.